





Navigating NCAT: How to Avoid a Work Order and Get a Money Order

If you're a homeowner in New South Wales (NSW) dealing with a construction dispute, you might be facing the daunting prospect of a Tribunal-issued work order. It is important to understand your rights under the Home Building Act and the nuances of NCAT. The case of Homes [2022] NSWCATCD 121 is an example where the Tribunal favored a monetary order over a work order.

Understanding Section 48MA of the Home Building Act

Section 48MA of the Home Building Act outlines that in disputes involving <u>defective building work</u>, the preferred solution is rectification by the responsible party, usually the builder. However, this isn't always mandatory. There are circumstances where NCAT may consider other options.

Section 48MA of the Home Building Act reads:

"A court or tribunal determining a building claim involving an allegation of defective residential building work or specialist work by a party to the proceedings (the "responsible party") is to have regard to the principle that rectification of the defective work by the responsible party is the preferred outcome."

The Case of Hassos v Beechwood Homes: An Insight

In Hassos v Beechwood Homes, the homeowner faced significant construction defects. Despite multiple rectification attempts by the builder, the issues remained unresolved. This case became a turning point in how NCAT approaches such disputes.

Why the Tribunal Chose a Money Order Over a Work Order

- **Repeated Rectification Failures:** The builder's continuous unsuccessful attempts played a crucial role.
- **Homeowner's Distrust:** Hassos' lost confidence in the builder's capability was a compelling argument.
- **Lack of Builder's Compliance:** The builder's failure to adhere to Tribunal processes and lack of a solid rectification plan were significant.







Practical Tips for Homeowners in Similar Situations

- **Document Defects and Attempts at Rectification:** Keep a detailed record of all issues and efforts to fix them.
- **Seek Expert Opinions:** Expert assessments on the defects and the cost for rectification can strengthen your case.
- **Maintain Communication Records:** Save all communications with the builder as evidence.

Breaking Down Legal Jargon for Easier Understanding

- **Section 48MA and NCAT Proceedings:** These terms refer to the <u>legal framework and the Tribunal</u> that resolves building disputes in NSW.
- **Work Order vs. Money Order:** A work order requires the builder to fix the defects, while a money order involves monetary compensation to the homeowner.

FAQs: Understanding NCAT Construction Disputes

- **What if the builder fails to rectify defects?** This can influence the Tribunal to consider a monetary order.
- **How important is my confidence in the builder?** Your trust in the builder's ability to rectify issues may be a relevant factor in these cases.
- **What should I do if faced with a construction dispute?** Document everything, seek expert advice from a building lawyer and consider professional legal help.

H3:Advice for Homeowners in Construction Disputes

The Hassos v Beechwood Homes case demonstrates that homeowners have options beyond just accepting a work order. Understanding your rights and preparing your case with <u>due diligence</u> can significantly influence the outcome. While each situation is unique, legal advice can assist to navigate through these disputes successfully.

A specialist construction lawyer can assist owners with improving their prospects of successful money orders. If you are a homeowner and claiming more than \$30,000 then feel free to contact us to arrange a free 15 minute consultation.